**Cancellation Policy – Beachside Holiday Park**

**Deposits & Refunds**  A deposit of the first night’s tariff is required to secure the reservation. For bookings all made, a deposit is required to be via credit card at the time of booking. 75% of deposit will be refunded if notified at least 30 days prior to scheduled arrival. If notified less than 30 days prior to arrival, no refund will be given. You must obtain your own travel insurance to cover any covid related cancellations..

**Terms & Conditions:**

* **Final Payment** Balance of the booking is due and payable on arrival, including full payment for any additional persons or nights. When express check-in applies (e.g. peak season), balance of the booking is required 7 days prior to arrival.
* **After Hours** Noise must be kept to a minimum after 10.30pm. This policy is to be strictly adhered to.
* **Allocation** Due to variations to reservations, specific room or site allocations cannot be guaranteed.
* **Arrival / Departure Times** Arrival Time: accommodation will be available for occupation as soon as practicable after 2pm. Prior arrangements must be made for arrivals after 6pm. Departure Time: accommodation must be vacated by 10am on day of departure.
* **Group Bookings / Special Offers** Additional terms and conditions may apply to group bookings or bookings made under a special offer.
* **Minimum Booking Periods** Minimum booking periods may apply over school holidays, weekends, long weekends and selected special events.
* **Maximum Numbers per Unit / Campsites** The number of people accommodated in each unit must not exceed the number of beds available. No tents beside cabins.
* **Maximum Number of Vehicles per Unit / Campsites** **ONE** vehicle per unit/campsite. Only ONE vehicle is permitted to enter the park at any one time, any additional vehicles must be parked in the visitor car park. This includes packing and unpacking.
* **Prices** All prices quoted are in Australian dollars, are inclusive of GST and subject to change without notice due to seasonal and other variations. Prices are based on two persons occupying accommodation; extra person rates apply for each additional person.
* **Waterpark** The waterpark is for inhouse guests ONLY. Visitors will not be permitted to use the water park and its facilities. The Water Park is open every day except Christmas.
* **Damages / Loss** All registered guests shall be liable for any loss or damage to the appliances, furniture, keys/passes, fixtures and fittings in the accommodation. Fair wear and tear excluded. A fee may be charged if excessive cleaning is required after departure.
* **Personal Belongings** Beachside Holiday Park takes no responsibility for the loss or damage of any personal item. Remember to lock your vehicle and remove any valuables; parking is at your own risk. Thoroughly check the accommodation before departure as any items left behind may not be recovered.
* **Smoking** All buildings at Beachside Holiday Park are non-smoking. By law, it is prohibited to smoke inside or within 5 meters of any public building..

**Pet Policy:**

* Beachside allows pets on camping sites only. Due to health regulations NO PETS are permitted in or around cabins.

**Terms and conditions are subject to change at any time.**.